



EXAMINER

Solutions Thru Software provides automation in written driver exams resulting in increased staff productivity and safer drivers on the road. An example of bottom line savings includes a documented case of over \$300,000 per year in examiner time alone.

EXAMINER Efficient, user-friendly knowledge testing

- A proven system that readily adapts to your needs
- Efficient and affordable testing
- Reliability backed with outstanding service

Your public expects and deserves systems that offer convenient and efficient tests while making sure cheaters don't succeed. *Examiner* offers you a highly adaptable knowledge testing system that actually makes the job of providing tests easier.

Examiner is used every day across North America in the most demanding driver's license testing scenarios. With over fifteen years of experience, our system has adapted to just about every language, test process, network or computer platform imaginable. We're confident *Examiner* will provide the outcomes you need: accountable and efficient processes, and best of all, a satisfied public and productive testing office.

In fact, many of our clients discover that *Examiner* changes the office dynamics for the better. With paper tests, clients typically complete every question before

waiting anxiously for grading. Should they fail the exam, questions and disputes often require your staff to address the needs of one client while others continue to wait.

With *Examiner's* capabilities, your clients have immediate feedback as they progress through the exam. They answer as many questions as necessary to determine a pass or fail.

The net result is an office environment where valuable staff time is focused on providing more efficient services to more satisfied clients.

Solutions Thru Software offers *Examiner* as part of our comprehensive set of automated testing solutions. Take a look at our road test and scheduling systems – *Roads Scholar* and *Scheduler*—and you'll find affordable technology that increases productivity and satisfaction.

Over the past fifteen years Solutions Thru Software has discovered that no two jurisdictions implement the *Examiner* system in the same manner. Our clients have different networks, security concerns, databases, business models, language needs and financial resources. Solutions Thru Software works with you to ensure your operational requirements are met while remaining within budget.

LANGUAGES

The *Examiner* system is capable of implementing virtually every written language on record. To date Solutions Thru Software has implemented 20 languages including English, Spanish, Arabic, Bosnian, Chinese, Creole, Farsi, French, French-Canadian, German, Hindi, Japanese, Korean, Punjabi, Russian, Serbo-Croatian, Somali, Tagalog, Thai, and Vietnamese. It should be noted that this list includes the pictorial font languages of Chinese and Japanese, as well as the very difficult to implement right to left languages of Arabic and Farsi. The *Examiner* system is also capable of implementing American Sign Language in either Standardized hand fonts or through the use of video playback signing.

PRODUCT RELIABILITY, PERFORMANCE RECORD AND CUSTOMER SERVICE

Examiner has enjoyed over fifteen years of continuous use without complaint. Like the appliance repairman of television marketing fame, our help desk phone rarely rings. The *Examiner* system is extremely reliable and in our experience over 90 percent of our help desk calls are concerning hardware failures and operating system compromises usually caused by events beyond our control, such as lightning. If a software failure should occur, our experts immediately respond with solutions using remote access over the Internet.

SYSTEM FEATURES

Solutions Thru Software's *Examiner* system is an extremely feature-rich product. Exams are fully randomized. Applicants sitting at adjacent kiosks will find themselves completing different exams with answers in a different order. Even a short list of the system's capabilities is impressive:

■ MULTIPLE PLATFORMS

- Distributed Software Solutions
- Web (browser-based) Solutions
- Hybrid Solutions
- Multiple presentation methods
- Automated (multiple form types)
- Multiple Languages (all languages, including: pictorial fonts, right to left and American Sign Language)
- Oral (all languages)
- Paper (all languages)
- Scanners (for paper tests)
- Applicant Aids
- High Resolution Imagery
- Full Motion Video

■ EFFICIENCY MODES

- Time Limits
- Quick Pass
- Quick Fail

■ FLEXIBLE (INDUSTRY STANDARD) INTERFACES

- Image Formats
- Sound Formats
- Video Formats
- Database Interfaces
- Network Interfaces

■ INTERFACE AND ADDITIONAL DEVICES

- Scantron Scanners
- Fingerprint Readers
- Bar Code Readers
- Magnetic Stripe Readers
- High Quality and High Capacity Printers
- Digital Imaging Systems
- Biometric Readers
- Scheduling Systems
- Zip Code Verification Systems
- Queuing Systems

■ REPORTING

- Many "canned" reports (including all reports ever developed for previous clients)
- Sophisticated Automatic Question Pool Validation & Analysis
- Office and Equipment Efficiency Reporting
- Graphic and Color-coded Reports for Quick Interpretation
- Ad-hoc Reporting

■ SYSTEM ADMINISTRATION

- System Monitoring
- System Security Policy and Password Control
- Question and Algorithm Creation
- Image Creation or Addition
- Sound File Recording
- Distribution of New Question Pools or Software Releases
- Active Directory Integration

■ OPEN CONTROL INTERFACE

All Solutions Thru Software programming is completed using our Open Control Interface (OCI) which makes it easy to connect to other systems and interface with other modules as well as third party software.