



SOLUTIONS
THRU SOFTWARE



SCHEDULER

Solutions Thru Software provides automation in resource scheduling resulting in increased productivity of staff and increased employee and customer satisfaction ratings.

SCHEDULER Client and staff scheduling tools

- Increase efficiency by making the best use of the resources you have
- Adaptable to your needs
- Reliability backed with outstanding service

The common challenge of private and public sector alike is to gain the best possible efficiency from the resources available.

Scheduler offers you an easy-to-use method of ensuring your people and assets are deployed to gain the best possible value.

As the name implies, *Scheduler* helps you schedule, well, pretty much anything. Concerned about long lines and frustrated clients? *Scheduler* can help you align resources to make things go smoothly. *Scheduler* eliminates unnecessary wait times by

allowing clients to choose their office location of choice and the best appointment times suited to their busy schedules. If your processes are unique, that's fine. *Scheduler* readily adapts to a multitude of situations.

Solutions Thru Software offers *Scheduler* as part of our comprehensive set of automated testing solutions. Take a look at our knowledge and road testing systems – *Examiner* and *Roads Scholar*— and you will find affordable technology that increases productivity and satisfaction.

Our scheduling solution provides a straight-forward system that your staff access through your network. Self serve solutions are also available, offering public access to scheduling resources through the Internet. With multi-level security features and flexible configuration options, *Scheduler* is sure to meet your needs.

WEB BASED

Scheduler utilizes a web-based interface allowing all users, including staff members, managers and system administrators, to access the system by using username and password combinations from any system connected to the network.

SELF SERVICE OPTIONS

Scheduler has the option to offer public users access to the self-serve section via the Internet instead of contacting a call-center to make or change appointments.

FLEXIBILITY

Scheduler will operate as a standalone system or integrated with other applications. Easy integration with third party software and databases is completed using standard data exchange protocols. This allows querying of existing customer database information, automatically populating information fields.

REPORTING

Full reporting features including daily, weekly and monthly appointment calendars. These show resource usage based on location, user or resource. Many other system and ad hoc reports are also available.

CENTRALIZED MANAGEMENT

All system configurations and settings are handled through easy to use interfaces available from any computer connected to the network.

RESOURCE MANAGEMENT

Scheduler allows an unlimited quantity of types and locations of resources. Valid resources can include a person, room, test station, vehicle or any other item used by an office.

CONFIGURABILITY

Time allocation for each appointment type can be configured independently based on the time slot required for each appointment type.

SECURITY

Security features including username and password/PIN combinations. Access levels are based on username and password combinations and can be authenticated through alternate means such as Active Directory.

DATA COLLECTION

Scheduler has the ability to collect demographic information for each user. The required information collected is configurable for each specific application and these fields are automatically populated each time the user accesses the system for review or update. The information collected can be approved by a staff member prior to complete acceptance into the main database.

SEARCH TOOLS

Scheduler provides the ability to search for resources based on any criteria such as date, location, name or type.

PRINTABLE CONFIRMATION

Scheduler provides a printable confirmation page that can be printed by online customers or sent via alternate means such as fax, email or post.

AUTO REMINDER

Based on defined criteria *Scheduler* can be configured to send reminders to customer at a present period of time prior to their appointment via means such as email or fax.

RESCHEDULING

Scheduler can automatically reschedule if a resource becomes unavailable. If resources do not exist to fully reschedule all conflicts the system will create a listing of all "orphaned" appointments. From there an examiner can contact the applicant to manually reschedule an appointment.

PREREQUISITES

Scheduler has the ability to configure prerequisites for each particular appointment type which can include items such as age limits, other required resources or successfully completed tests.

OPEN CONTROL INTERFACE

All Solutions Thru Software programming is completed using our Open Control Interface (OCI) which makes it easy to connect to other systems and interface with other modules as well as third party software.